| **#** | **Time period** | **Unit of analysis** | **User classification** | **Perception of new technology** | **Implication of having adopted other technologies prior** | **Cause** | **Effect** | **Source** |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 1 | Past | Organization | Similar technology users |  | Switching costs in terms of monetary costs and friction |  |  | E6\_API, Pos. 77 |